



The Paragon Times

Term 3 Ends: Sunday 27th September 2020

July 2020

Welcome Back to Term 3!

We are all excited to welcome back all our students to term 3 2020. It has been a year to remember so far! We celebrated our 21st Birthday while we were closed so that was a bit sad we couldn't share it with you.

There have been a few changes to keep in line with Covid-19 Requirements, we have created a one way system of entering the pool and exiting the pool. All equipment that is used in lessons is disinfected regularly. Goggles will no longer be loaned to students, they will have to go without or parents may have to purchase goggles. There will no longer be coloured discs for students to take but they will need to remember the colour they were told. Students will still be required to check in at reception so we know who is here. Please make sure you have a current enrolment form filled in.

Hopefully everything goes well and South Australians will keep Covid-19 at bay. Thank you for all your support.

PSC Management Team, Tracy, Kingsley & Bec.



Term 3 2020

Begins:

Monday 20th July 2020

Ends:

Sunday 27th September 2020

Discount Period Ends:

ONLINE / Internet Deposits

Friday 31st July 2020

Centre / Over the counter / Over the phone

Sunday 2nd August 2020

| Day | Number of Lessons | Normal Price | Discount Price | Term 3 Starting Dates |
|-----------|-------------------|--------------|----------------|-----------------------|
| Monday | 10 | \$212.00 | \$180.00 | 20/7/2020 |
| Tuesday | 10 | \$212.00 | \$180.00 | 21/7/2020 |
| Wednesday | 10 | \$212.00 | \$180.00 | 22/7/2020 |
| Thursday | 10 | \$212.00 | \$180.00 | 23/7/2020 |
| Friday | 10 | \$212.00 | \$180.00 | 24/7/2020 |
| Saturday | 10 | \$212.00 | \$180.00 | 25/7/2020 |
| Sunday | 10 | \$212.00 | \$180.00 | 26/7/2020 |

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Term 3 is going to be a fairly quiet term however if you need to change days or times please contact reception as soon as possible.

If you are not returning into Term 4 you need to let reception know so they can put a hold on your Registration Fee or it will be deemed void after the first two lessons of term 4.

Pay Fees Online

We prefer term fees be paid online. No more waiting in a queue to pay fees and no contact required.

Each student in Paragon Swim Centre's lessons have a "Student ID Number" use this as a reference when you deposit money into the following account:-

BSB: 105:135 Acct No: 6048 9040 Acct Name: Paragon Swim Centre.

You don't have a "Student ID Number"? Ask the team at reception or use last name and child's first initial, if you have not paid online before please send an email to : paragonswim@gmail.com, to notify accounts

team that payment has been made. To gain the discounted price Online Payments must be paid by the second Friday of the Term, as payments made over the weekend enter the account on Tuesday which is after the discount period has ended.



Covid-19 FAQ's



Paragon Swim Centre



Flow Chart in Response to Coronavirus (COVID-19)

Q: What happens with my make ups from Term 4 2019 and Term 1 2020?

A: Due to forced closure by the Federal Government on Monday 23rd March 2020 many students were unable to use make ups from Term 4 2019 or Term 1 2020. PSC will be honouring makeups from Term 4 2019, Term 1 2020, Term 3 2020 and Term 4 2020 until the end of Term 1 2021, by then they should all be caught up. Please note that normal policies apply and students need to be booked in and paid for in the current term to arrange make up lessons.

Q: What happens to the last two lessons in term 1 when you closed.

A: Credits will be given to all students from Term 1 2020, these credits will not be refunded but taken off the terms fees. For example term 3 costs \$180.00 the credit for week 9 and 10 of Term 1 is \$36.00 so the balance for term 3 will be \$144.00 (this is discounted rate).

Q: I notified you before week 8 that we would not be returning in term 1 2020 what happens then?

A: If notification was received before Week 8's swimming lesson then it will have been recorded and you will receive 3 credits towards the term fees.

For any other questions please talk to our amazing desk team!



Missed Lesson & Make Up Lessons

If students are absent from a lesson the centre must be notified prior to the commencement of that lesson.

HOW CAN YOU NOTIFY THE CENTRE?



paragonswim@gmail.com



paragonswim.com.au



Paragon Swim Centre



PH: 08 8396 6978



Paragon Swim App



Paragon Swim Centre
97-99 Smart Rd, Modbury

SCAN THE BELOW QR CODE AND IT WILL TAKE YOU DIRECTLY TO OUR APP!!

Upon Notification a reference number will be allocated to the student(s), this will allow the student(s) to organise a make up lesson. Please Note: Reference Numbers have an expiry date. There are no credits or refunds for any classes missed.

Make Ups must be taken in the current term, transferring make ups to the following term will only be arranged if the student is fully paid for in the following term. If the student is unable to attend a make up lesson during the current term then the lesson can be transferred into either a Family Pass (these entitle 2 Adults and 3 Children to use the pool during public swimming sessions) or a Hydrocise Double Pass. Please Note: Once changed into a Family Pass or Hydrocise Double Pass it can not be converted into anything else. Refunds or Credits will not be given for missed lessons, Family Passes or Hydrocise Double Passes.

